

2018 RESIDENTIAL RHEEM MARATHON WATER HEATER PROGRAM



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www.siouxvalleyenergy.com

Important Information Regarding Sioux Valley Energy's Rheem Marathon Water Heater Program:

- ▶ Marathon water heaters sold must be used in **residential domestic water heating applications only** and installed at a service location receiving electricity from Sioux Valley Energy.
- ▶ The member must agree to participate in the load management program for the lifetime of the installed Rheem Marathon water heater which is also in compliance with the Department of Energy regulations. This includes allowing SVE personnel to connect necessary equipment and perform periodic maintenance during normal business hours. Grid-enabled water heaters that are in compliance with the Department of Energy guidelines have an enabling device located in front of the second element that has been unlocked.
- ▶ Under the water heater purchase program, the discount is given upfront at the time of purchase in lieu of a monthly load management billing credit.
- ▶ A contractor may purchase/pick up the water heater at a member's request which constitutes acknowledgement of the terms of the water heater program by the member.
- ▶ Special Pricing: \$400 plus applicable sales tax for any size. Some restrictions may apply if replacing a previously rebated water heater less than 10 years old. The water heater must be paid for at the time of pick up. Program dollars are limited - water heaters will be sold on a first come, first served basis. The water heater program can be changed or cancelled without notice.
- ▶ The member agrees to give Sioux Valley Energy permission to supply the member information obtained below for product warranty registration.
- ▶ The water heater must be installed within 90 days of purchase. Upon the completion of the water heater installation, the member must contact the Customer Electrical Service Department to schedule the installation/maintenance of load management equipment.
- ▶ No returns will be accepted after 90 days. The water heater may be returned within that timeframe if the water heater is not damaged, the box is intact, and all literature is included.
- ▶ Failure to comply with load management requirements as defined by the Department of Energy may void the warranty of the water heater and will result in the member being billed for the balance of the full retail cost.

Rheem Marathon Water Heater Warranty:

Single Family Dwellings:

- ▶ A water heater installed in a single family dwelling and owned by the original purchaser carries a lifetime tank/6-year parts warranty.
- ▶ The product must be registered to qualify for the lifetime tank warranty. Failure to register the product reduces the warranty to a 10-year tank/1-year parts.
- ▶ The warranty for a single family dwelling converts to 10-year tank/1-year parts upon the sale of the home by the original purchaser.
- ▶ The warranty conditions are subject to the proper installation of the water heater according to Rheem's guidelines.

Residential Rental Properties:

- ▶ A water heater installed in a residential rental property carries a 10-year tank/1-parts warranty if connected to one unit or a 5-year tank/1-year parts warranty if connected to multiple units.
- ▶ The warranty conditions are subject to the proper installation of the water heater according to Rheem's guidelines.

MEMBER INFORMATION

Name: _____ Date: _____
Account Number: _____ Map Location: _____
Service Address: _____
City: _____ State: _____ Zip: _____
Phone#: _____ Daytime#: _____
Email Address: _____

WATER HEATER INFORMATION

Water Heater Purpose: New Construction Gas Conversion Electric Replacement
If new construction, name of prospective homeowner if different than above _____
Water Heater Installed in: Single-Family Dwelling Rental Property **Tank Warranty:** Lifetime 10-Yr 5-Yr
Are you installing an electric heating/cooling system in addition to the Marathon water heater? Yes No
Anticipated installation timeframe: immediate (within 1 week) 1 month 2 months 3 months unknown

I agree to the terms of the water heater program.

Member Signature

Contractor Picked Up (contractor may sign for member)

For Office Use Only

Sioux Valley Energy is an equal opportunity provider and employer.

Date: _____ SO# _____ Load Management Receiver # _____

50 gallon rebate: \$150 ER/SVE \$160 85 gallon rebate: \$255 ER/SVE \$372 105 gallon rebate: \$315 ER/SVE \$430